

Client Profile



Leading Law Firm Leverages TraceCSO to Manage Risk, Improve Security and Comply with Client's Industry-Specific Federal and State Regulations

Snapshot

Firm Profile

Name: Jones Walker

Locations: 17 Offices in eight states and the District of Columbia

- Founded in 1937
- One of the nation's largest law firms
- Over 375 attorneys
- Jones Walker serves local, regional, national and international business interests in a wide range of markets and industries and is committed to providing proactive legal services to major multinational, public and private corporations, Fortune 500® companies, money center banks and worldwide insurers; and family and emerging businesses located in the U.S. and abroad.

Solution



TraceCSO is a unified security and compliance solution that enables organizations to evaluate, create, implement and manage a comprehensive risk-based information security program. TraceCSO provides the sophisticated capabilities an organization needs for a complete solution, but without the complexity of deployment and resource demands of existing solutions. With an unprecedented level of automation, visibility and access, TraceCSO empowers firms to continually ensure the integrity and privacy of their critical data.

Executive Summary

When Jones Walker learned of TraceSecurity's TraceCSO software solution, they quickly realized it was just what they needed to meet the compliance requirements of all their clients, regardless of industry. The ability to comply with each client's industry-specific regulations – within a single business application and holistic solution – gave Jones Walker the regulatory agility they needed to bring new clients on quickly. TraceCSO provided the formality, bandwidth, expertise and tools to complete the Jones Walker IT team and deliver information security around the clock.

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“TraceCSO allows us to comply with federal and state regulations, minimize risk, identify threats and mitigate exposure, while ensuring our clients’ data is secure.”

Jason Enlow
Director of Information Technology
Jones Walker

Prior to TraceCSO, Jones Walker implemented companywide security practices that included the deployment of point solutions, educating employees on security best practices, and enforcing acceptable use policies. When clients began requiring Jones Walker to meet the regulations of their industry – such as banking, retail, healthcare and higher education – they found these new requirements impossible to manage without hiring dedicated information security personnel. “We are now required by many clients to comply with the same federal and state regulations that they do, including HIPAA, HITECH, Red Flags and more. In order for us to continue serving these clients, we became subject to the same scrutiny and are often subject to security and compliance audits,” said Jason Enlow, Director of Information Technology at Jones Walker.

TraceCSO Delivers Regulatory Agility

Wanting to be proactive, Jones Walker knew they needed a more complete solution that provided visibility across all industries. When adding a new client in a new industry, TraceCSO allows Jones Walker to see any gaps in its existing information security policy and quickly fill them with updated or new policies, training and controls. “TraceCSO has allowed us to further develop our entire program, including education, updating policies, and automating risk analysis and reports for clients,” Enlow continued.

Making Compliance Seamless

Since implementation, Jones Walker continues to refine its information security program. TraceCSO allows them to be proactive and make its third-party compliance audits a seamless and painless experience for everyone. “We are able to generate reports much faster and with much more accuracy than ever before, which is imperative when responding to client security requests,” Enlow stated.

Integrating all of the solutions necessary for a complete risk-based information security program within TraceCSO, Jones Walker has access to all the resources necessary to create and manage its on-going program. In addition, TraceCSO provides improved control through integration that reduces redundancy, automates tasks, streamlines the reporting process and delivers compliance by default.

